FIGURE 1a An Organization

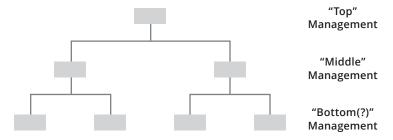


FIGURE 1b A Reorganization?

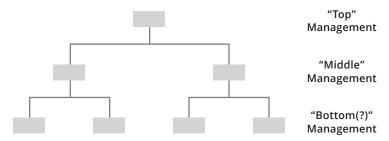
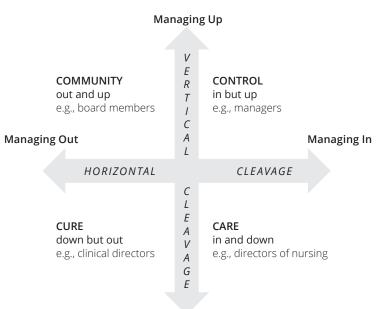


FIGURE 2 Quadrants in Health Care: Four Worlds in the Acute Institution



Managing Down

FIGURE 3 Four Worlds in Society at Large

COMMUNITY INVOLVEMENT

- elected officials
- advocacy groups

PUBLIC CONTROL

- public health authorities
- regulatory agencies
- insurance companies

ACUTE CURE



COMMUNITY CARE

- long-term care facilities
- "primary care" practitioners
- "alternate" health services

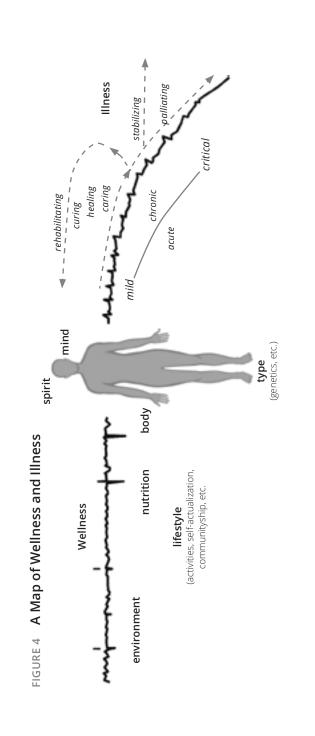


FIGURE 4 A Map of Wellness and Illness continued

Forms of Intervention

	Promotion of Health	Prevention of Illness	Treatment of Disease
Mediation	Attitudes Education Relationships Affiliations	Meditation Hypnotism	Psychotherapy
Manipulation	Yoga Exercise	Ph Biofeedback	Physiotherapy Chiropractic/Osteopathy
	Massage		Energy Healing
Ingestion	Diet	Vitamins Homeopathy Eco-Recovery	hy ; Pharmaceuticals
Incursion		Acupuncture Innoculation	Dentistry Surgery

Note: Forms of intervention listed are meant to be suggestive, not comprehensive, and tentative. Their placement suggests their most common, but not exclusive, application.

FIGURE 5 The Curtains of Health Care

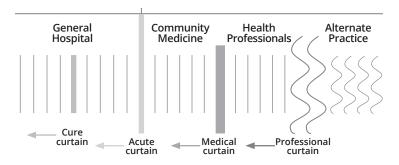


FIGURE 6 The Gaps in Managing Health Care

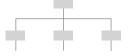
Overall Control

(governments, insurers, HMOs, etc.)

THE AUTHORITY GAPS

Institutional Control

(hospitals, clinics, regions, etc.)



THE ADMINISTRATIVE GAPS

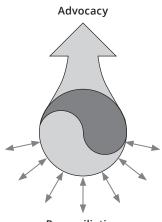
Providers



THE SPECIALIST AND SERVICE GAPS

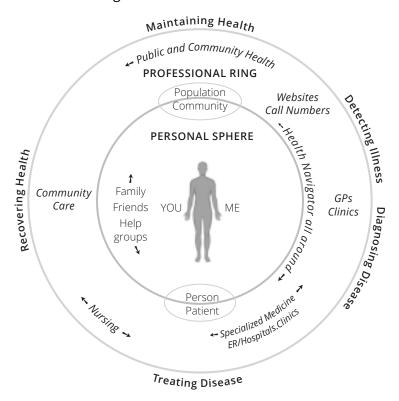
Professionals and Recipients

FIGURE 7 Asymmetry in Hospital Management



Reconciliation

FIGURE 8 Seeing the Parts around the Whole



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