

by bestselling authors

BJ Gallagher

A Peacock in the Land of Penguins

& Steve Ventura

Walk Awhile in MY Shoes

An Excerpt From

Yes Lives In The Land Of No: A Tale Of Triumph Over Negativity

by BJ Gallagher and Steve Ventura Published by Berrett-Koehler Publishers

Contents

| Preface | i |
|--|-----|
| Part I — The Parable | 1 |
| Part II — From Parable to Practice | 97 |
| Is the Land of NO Familiar to You? | 99 |
| Where to Begin | 101 |
| Do You Work in the Land of NO? | 103 |
| The Language of NO | 106 |
| What Lies Behind the Language of NO? | 108 |
| Some of the Many Reasons Why People Say NO | 111 |
| Counter-Strategies for Turning NO into YES | 113 |
| How Do You Know When NO Is Final? | 121 |
| Is It Them or Us? | 123 |
| Mistakes We Make When Searching for YES | 125 |
| What Do You Hear When Someone Says NO? | 128 |
| Learning from NO | 131 |
| A Case Study: Power of Positive Persistence | 133 |
| Creating a World of YES Wherever You Are | 137 |
| If You're a Manager or the Leader of a Group | 140 |
| How Do You Find Your Way Through the Land of NO? | 143 |
| Acknowledgments | 145 |
| About the Authors and the Illustrator | 147 |
| Information about Seminars, Keynotes, and Consulting | 155 |

Preface

It's no secret that we live in a world full of NOs. Seems like everywhere we turn, we're confronted by shaking heads, thumbs down, brick walls, brush-offs, closed doors, and, of course, the NO word itself. NOs surround us — in our workplaces, in our communities and places of worship, in government, in social settings, in schools, and even within our families. Some days we wonder, "Why bother?" Trying to find happiness and success in this endless landscape of negativity is just too hard, it seems.

But then we remember . . . there are also YESes out there among the many NOs. There are fewer YESes than NOs, to be sure, but usually all you need is one — the right one. Whether you're applying for a job, making a request, looking for a house, dating to find the right mate, seeking some type of approval, selling a product or an idea (or yourself), or trying to organize others into getting something accomplished, you're going to encounter many NOs. The challenge is: how do you persist and persevere in your quest for the YES that you know is out there somewhere?

We have good news for you: Help has arrived!

Think of this book as a personal travel guide for your journeys in the Land of NO. The first half is the tale of others' adventures with negativity — some successes, some failures, and lots of lessons learned along the way. The second half offers a collection of tips, strategies, quizzes, and tools to help you find your own way through the Land of NO — at work and in your personal

life. Taken together, the two parts of this book provide a how-to manual that's both practical and entertaining. It will help you find the YESes you seek — faster, more effectively, and with a lot less discouragement and despair in the process.

Read it and reap . . . great results!

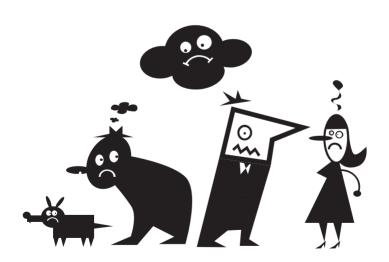
BJ Gallagher Steve Ventura March 2006

Part I THE PARABLE



The Land of NO
is a discouraging place —
populated by frowns
and shrugs,
scowls and
furrowed brows.

Everyone is so solemn,
so somber,
so deadly serious,
you'd think they were expecting
the end of the world.



If you have an idea,

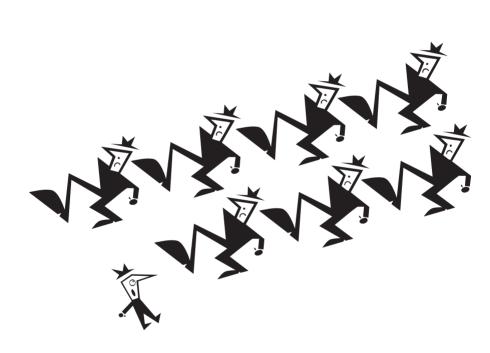
Naysayers point out

how "it will never work."

If you're looking for opportunity, doors are politely but firmly shut in your face.

If a project excites you, a wet blanket is promptly dispatched.

And heaven forbid
you should dream of new possibilities!
There are more than enough
Soldiers of Stagnation
to trample your spirit.



Despite all that,

I keep traveling to

the Land of NO —

not because I love it so,
but because of what I learned some time ago:

The Land of NO is where YES lives.

| • | - | _ |
|---|---------|----|
| v | \perp | ٠, |
| | | |
| | | |

Yes.

YES lives in the Land of NO.

"It is a most curious thing,"

I've often thought

and remarked to others,

"how YES resides

with all his Negative Neighbors."

And it's definitely a challenge to find YES at all in the midst of such Sorrowful Souls.



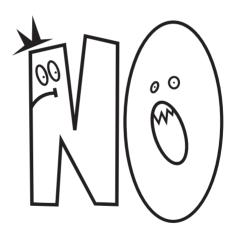
How strange,
how odd,
how perplexing,
and also
how frustrating!

So what's a person to do—
a person like me
in search of YES?

In the beginning, my forays into the Land of NO were dismal failures.

I bumbled and fumbled, wobbled and bobbled. All those NOs really threw me.

My intentions were good, my idealism high, but I was young, inexperienced, and naive.



When I encountered a NO,
I'd get stopped in my tracks.

Sometimes I'd sulk, sometimes I'd seethe, and every once in a great while I even cried.

I wanted so desperately to find a YES, but I hadn't a clue how to do that. I looked around and saw others making their way into the Land of NO.

"Maybe I should watch them and see how it's done," I thought to myself. "They obviously know something I don't know."



The first person I chose to watch was my good friend N. Thusiasm. He's a very excitable fellow who's often bubbling over with lots of good ideas.

I've always enjoyed his zest and his verve.



His energy was high as he rushed into the Land of NO one day.

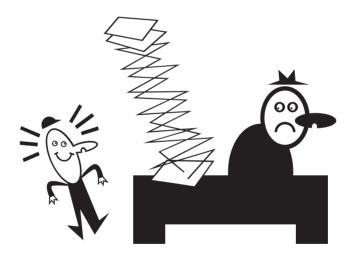
He didn't take much time to look around.

He just burst through the first doorway he came to.

Don Rock de'Boat looked up from the pile of papers on his desk.

"N. Thusiasm, how are you today?"

N. Thusiasm couldn't contain himself.
He told Don all about
his idea
for a new kind of widget
he thought
the Land of NO should make.



Don Rock de'Boat listened politely as N. Thusiasm rattled on, his pace racing and his pitch rising in intensity.

Finally he paused
for breath,
and Don Rock de'Boat
tried to rein him in:
"I appreciate your creativity,
really I do,
but our current product line
is doing just fine.

"I don't see the need for this new widget you're proposing.

"Thanks for stopping by, but I have a ton of paperwork to do."

He nodded toward the door, indicating that N. Thusiasm should leave.

Poor N. Thusiasm.

His high hopes
 had been dashed.

I watched him as he left

Don Rock de'Boat's office,
 his head down,
 his shoulders slumped.

He was so disappointed.

I could understand why.

Running into NO really brings you down with a thud.

Sometime later
I noticed someone else venturing into the Land of NO.

Wynot Now was his name.

I didn't know him well, but I'd seen him around the Land of NO before.



I nodded hello as he passed me.

He smiled hello in return.

"Can't stop to chat," he said.

"I have something that needs approval right away."

"OK, catch you later,"
I replied,
as he hurried on his way.

I watched as he knocked on a door and then went in.

May B. Later was on the phone, and she motioned for him to hold on while she finished her conversation.



An Excerpt From

Yes Lives In The Land Of No: A Tale Of Triumph Over Negativity

by BJ Gallagher and Steve Ventura Published by Berrett-Koehler Publishers